



## **Director of Technology**

*ClearPay is a fast growing, dynamic and award-winning company dedicated to reducing payment and reconciliation pain points for the Property and Casualty Insurance Industry. With a rapid ramp up of our industry leading solutions, an exciting opportunity exists to be part of a team that is improving operations for brokers and carriers alike through user focused technology.*

*We are looking for an individual with a passion for customer service and the ability to deliver an exciting and industry leading solution to the Property and Casualty Insurance Industry. You must enjoy working in a dynamic and fast paced environment where each day is different from the last. If you are ready to take on a new challenge and be truly part of building a company, we would like to have a conversation.*

*Jointly reporting to CEO and CTO, the Director of Technology oversees all technical aspects of ClearPay. This includes oversight of the core application and being a key resource in the maintenance and enhancements of the application.*

### **Key Accountabilities**

- Maintain technical integrity of core application including maintaining related vendor relationships (i.e. hosting and security services)
- Track, analyze and monitor technology performance metrics
- Work closely with CTO, VP Operations and CEO to define and deliver ongoing reliable secure service and define and deliver new products and enhancements
- Hands on development and management of contract developers as required
- Ongoing contribution to successful SOC2 compliance

### **Core Applications Operation**

- Primary responsibility of release of changes to production environment, including code base and physical architecture
- Maintenance of core application to deliver required uptime
- Track, Monitor and analyze ongoing performance of application and environment
- Key technology resource in the support of daily operations

### **Core Application Development**

- Assignment and monitor progress of development tasks
- Prioritization of tasks to a release schedule
- Sign off on testing of releases prior to promotion to production

## **Skills**

- Full stack developer with specialized knowledge in all states of software development
- Proficient in server, network and hosting environments, relational and non-relational databases, how to interact with APIs, and User interfaces
- Knowledge of security best practices based on OWASP
- Proficiency in ASP.NET (C#), HTML5, JavaScript, SQL server, jQuery and banking systems preferred
- Ability to translate business needs into software application
- Highly effective written and oral communication skills with the ability to work with a diverse client base
- High customer experience orientation

## **Qualifications**

- Post-secondary Computer Science degree or equivalent industry experience
- Experience working with the Financial Services Industry
- French as a second language would be an asset but not required